



~Nancy Burgess Owner, MT South

MyNextSuite Overview

MyNextSuite provides a unique three-solution concept to meet any business need. Businesses can grow and up-size to a traditional office or downsize to a single office solution. Additionally, businesses that need part-time access to a professional office can lease a virtual office solution.

Contact MyNextSuite

123 Center Park Drive, Suite 203
Knoxville, TN 37922

p: 865.392.9040

e: info@MyNextSuite.com

w: www.MyNextSuite.com

Situation

MT South is a medical transcription company, based in Knoxville. The company listens to dictated recordings made by physicians and other health professionals and transcribes them into medical reports, correspondence and other administrative material.

With MT South being a small business, it was necessary to find the perfect solution to their leasing requirements and professional support needs, which included a one or two person office arrangement, as well as assistance with IT administration. All of their needs - office space coordination and IT support - had to be implemented and delivered within a short timeframe.

Solution

MyNextSuite provides MT South a turn-key office environment through the single office solutions arrangement. Ultimately, the owner of MT South leased two adjoining

StaffTechs recommended an open source solution using existing and mature technology. The solution uses a Linux file server configured for secure file transfer (SFTP) via secure shell (SSH) connections. Linux was selected to minimize costs by eliminating license fees from the potential expenses of the system, as well as providing a secure file transfer platform.

Benefits

As a tenant of MyNextSuite, MT South is provided everything they need to operate their business efficiently. Their arrangement offers a sophisticated corporate image, alleviates the high costs of managing a small business space and provides office space that is flexible to their needs in an affordable centralized location.

With medical information needing to be protected, StaffTechs data center is Health Insurance Portability and Accountability Act (HIPAA) compliant. This provides MT South

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single office suites as well as requested IT assistance in establishing and hosting a Linux server, which is instrumental to their business operations.

MT South utilizes StaffTechs' IT services at an additional cost to make their business solutions for IT services easy, quick and accessible. Based on the requirements for supporting the workflow, along with the need to implement a secure solution within the timeframe to get MT South operational,

with a secure, high-quality medical transcription solution.

StaffTechs assists MT South with Web hosting implementation and defined hardware and software specifications. This provides MT South with cost savings in hardware and software, ease in maintenance, deployment and backups, disaster recovery and numerous other advantages.